



Taxpayer Resources & Programs

Get back on track

Owner-Occupied Payment Agreement

This program allows homeowners to make affordable monthly payments on property taxes that are past due. To be eligible, you must live in the home that you own, meet income requirements OR have monthly expenses that make paying your real estate taxes a hardship. For more information call 215-686-6442 or visit www.phila.gov/oopa.

Homeowners Emergency Mortgage Assistance Program

This is a state-funded program that assists homeowners who are unable to pay their mortgage due to circumstances beyond their control. For more information call **1-800-342-2397** or visit one of the Housing Counseling agencies listed on the other side of this form.

Stay on track

Homestead Exemption

If you own property in Philadelphia and it is your primary residence, you are eligible for the Homestead Exemption on your Real Estate Tax. There are no income or age requirements. Most homeowners save about \$559 a year on their real estate tax bill. For more information call 215-686-6442, or visit www.phila.gov/homestead to apply online.

Senior Citizen Tax Freeze

If you meet certain age and income requirements the City will stop increasing the amount you owe for Real Estate Taxes. Under this program the amount of property tax you pay each year will not increase, even if your property assessment or the tax rate changes. If your tax liability decreases due to a lower property assessment or a tax rate decrease, the amount of Real Estate Tax you owe will also be lowered to the new amount. For more information call 215-686-6442 or visit www.phila.gov/senior-freeze.

Real Estate Tax Installment Plan

If you are a senior citizen or low-income taxpayer who owns and lives in your home, you can qualify to pay your current-year Real Estate Tax in monthly installments. For more information call 215-686-6442, or visit www.phila.gov/revenue/installment-plan.

Active Duty Reserve and National Guard Tax Credit

This credit excuses reserve military service members from paying a portion of their Real Estate Tax while they are called to active duty outside of Pennsylvania. You can qualify even if you had family members living in the home while you were deployed. For more information call 215-686-6442, or visit www.phila.gov/revenue/active-duty-tax-credit.

Disabled Veteran Tax Credit

If you are a 100% service-related disabled military veteran (or surviving spouse) and demonstrate financial need, you may qualify for a 100% exemption from real estate taxes. For more information contact the Commonwealth of Pennsylvania Department of Military Affairs at **1-800-54-PAVE**.

You have a right to Housing Counseling - Housing Counseling Agencies

These Housing Counseling Agencies are in Philadelphia and have been trained to help you resolve issues like delinquent real estate taxes. Each of these organizations provide the

Homeowners Emergency Mortgage Assistance Program and can also connect you with the Owner Occupied Payment Agreement program detailed on the other side of this page.

Affordable Housing

Center of Pennsylvania

846 N. Broad St.
215-765-1221

6325 Frankford Ave., Unit D
215-765-1221
www.ahcopa.org

Asociación Puertorriqueños en Marcha (APM)

600 Diamond St.
215-235-6070
apmphila.org

Center in the Park (Senior Center)

5818 Germantown Ave.
215-848-7722
www.centerinthepark.org

Clarifi

1608 Walnut St., 10th Fl.
215-563-5665
clarifi.org

Congreso de Latinos Unidos

216 W. Somerset St.
215-763-8870
www.congreso.net

Diversified Community Services (Dixon House)

1920 S. 20th St.
215-336-3511
www.dcsphila.org

Esperanza

4261 N. 5th St.
215-324-0746
www.esperanza.us

Greater Philadelphia Asian Social Service Center (GPASS)

4943 N. 5th St.
215-456-1662
www.gpasspa.org

HACE: Central Office

167 W. Allegheny Ave.
Ste. 200
215-426-8025
www.hacecdc.org

HACE: Frankford Office

4907 Frankford Ave.
215-437-7861
www.hacecdc.org

Intercommunity Action (Senior Center)

403 Rector St.
215-487-1750
intercommunityaction.org/aging-services/

Intercultural Family Services

4225 Chestnut St.
215-386-1298
www.ifsinc.org

Korean Community Development Services Center

6055 N. 5th St.
215-276-8830
www.koreancenter.org

Liberty Resources

112 N. 8th St., Ste. 600
215-634-2000
www.libertyresources.org

Mt. Airy USA

6703 Germantown Ave.,
Ste. 200
215-844-6021
mtairyusa.org

New Kensington CDC

2513-15 Frankford Ave.
215-427-0350 x 0
www.nkcdc.org

Norris Square Community Alliance

174 Diamond St.
215-426-8734
nscasonline.org

Northwest Counseling Service

5001 N. Broad St.
215-324-7500
www.nwcsinc.org

Philadelphia Council for Community Advancement (PCCA): Mission First

Jewish Federation Building
2100 Arch St.
215-567-7803
www.pccahousing.org

Philadelphia Council for Community Advancement (PCCA): PCCA West

5212 Master St., 2nd Floor
215-567-7803
www.pccahousing.org

Philadelphia Senior Center

509 S. Broad St.
215-546-5879
www.philaseniorcenter.org

Southwest CDC

6328 Paschall Ave.
215-729-0800
southwestcdc.org

Tenant Union

Representative Network
21 S. 12th St., 11th Fl.
215-940-3900
Tenant-related counseling only
return.net

Unemployment Information Center

112 N. Broad St., 11th Fl.
215-557-0822
www.philaup.org

United Communities Southeast Philadelphia

2029 S. 8th St.
215-467-8700
ucsep.org

Urban Affairs Coalition

1207 Chestnut St., 6th Fl.
215-851-1705
www.uac.org

Urban League of Philadelphia

121 S. Broad St., 10th Fl.
215-985-3220
www.urbanleaguephila.org

West Oak Lane CDC

1624 Wadsworth Ave.
215-549-9462
www.oarcphilly.org

Legal Assistance and City Agencies

These organizations assist with delinquent real estate taxes or can connect you with organizations that can help.

Community Legal Services, Inc. North Philadelphia Law Center

1410 Erie Avenue
(215) 227-2400
www.clsphila.org

Philadelphia Bar Association

1101 Market Street, 11th Floor
(215) 238-1701
www.philadelphiabar.org

Philadelphia Department of Housing and Community Development

1234 Market Street, 17th Floor
215-686-9749
www.phila.gov/dhcd

Philadelphia Department of Revenue

1401 JFK Boulevard
(215) 686-6442
www.phila.gov/revenue

Philadelphia Legal Assistance, Inc. "Save Your Home Philly Hotline"

718 Arch St., Suite 300
(215) 334-HOME (4663)
www.philalegal.org

Senior LAW Center

1500 John F Kennedy Blvd., Suite 1501
(215) 988-1242
www.seniorlawcenter.org